

# Società della Salute Senese

## Ukraine emergency

### Social Secretariat SdS Senese:

The Social Secretariat, an information point of reference for access to social and socio-health services aimed at facilitating citizens in finding answers to their needs.

The Social Secretariat of the SdS Senese is carrying out its activity by appointment agreed by telephone on the following days and times:

Day	Time	Municipality	Phone number
Monday	9:00-12:00	Castellina in Chianti	0577/536576
		Castelnuovo Berardenga	0577/536345
		Monteroni d'Arbia e Murlo	0577/536604-05
		Radda in Chianti	0577/536345
		Rapolano Terme	0577/536721
	Siena	0577/535993	
	8:30-10:30	Chiusdino	0577/536334
Tuesday	9:00-12:00	Asciano	0577/049255
		Sovicille	0577/536713
	9:00-12:00 14:30-17:00	Monteriggioni	0577/306692
		Siena	0577/535993
Wednesday	9:00-12:00	Siena	0577/535993
		Sovicille	0577/049255
Thursday	9:00-11:00	Gaiole in Chianti	0577/536596
Friday	9:00-12:00	Buonconvento	0577/536561
		Monticiano	0577/536325
		Montalcino	0577/536561
		Siena	0577/535993

## Healthcare for Ukrainian citizens arriving from Ukraine:

### - Drive Through Anti-Covid Swabs for Ukrainian Citizens:

- Notification of the arrival of the Ukrainian citizen on the territory of the ASL Toscana Sud Est in the Prefecture or regional call center 800556060 by the individual citizen and / or associations;
- Prefecture or call center send by email lists to the provincial contacts of the ASL TSE - Department of Prevention of the district zones;
- The Prevention Department contacts Ukrainian citizens by telephone for:
  1. verification of the necessity of carrying out the swab and directs to the locations where it is possible to carry out it;
  2. acquisition of email address for sending communications;
  3. provide information on where to register STP;
  4. provide initial basic information on vaccinations and communicate the date and time of the appointment in the clinic at the headquarters of the Prevention Department in Strada di Ruffolo -Siena;
  5. verify the existence of any other health needs (pregnant women, disabled people, minors, mental health...) providing references for possible taking charge.

### - SARS-CoV 2 Infection Test (Swab):

All citizens coming from Ukraine, regardless of citizenship, without a Digital Passenger Locator Form or Covid-19 Green Certification, will have to undergo a diagnostic test for SARS-CoV-2 infection **within 48 hours of entry**, unless that its execution is not documented upon entering national borders. Children under the age of six are exempt from taking the test. The swabs can be carried out at voluntary associations or, alternatively, at company structures after agreement with the local representatives. For the swab to be carried out, free of charge, the presentation of a Ukrainian identity document is sufficient.

Following the notification of arrivals, as described in the mother procedure, the sub-zone IPN checks whether a swab has already been carried out or if it must be performed and, if necessary, directs the refugees to the Siena Drive Through located in Via del shooting, area Palazzetto Mens Sana Siena camper stop, every day including holidays from 11.00-12.30.

The Ukrainian citizen, after showing the identification document, will be subjected to an oral-pharyngeal swab.

If he does not have one, he will be provided with an FFP2 mask, consequently the IPN will take charge of the user in relation to the report and the vaccination proposal.

### - Release of the STP code - ASL-TSE:

Health security will be guaranteed to Ukrainian citizens welcomed into our territory. This will be possible by requesting the issue of the STP code at the Registry offices.

It should be noted that the STP code does not give the right to enroll in the SSR or to issue a health card, but Ukrainian refugees will be able to take advantage of all the essential and urgent services provided for in the Essential Assistance Levels.

Ukrainian citizens, at the time of issuing the STP code, will also be able to declare a state of indigence and obtain the UK22 exemption code, which exempts them from paying the ticket.

If the interested party is unable to attend, another person may come with a proxy and documents, including those of the delegate. The STP code is valid throughout the national territory and has a duration of 6 months.

More info at the link: <https://www.uslsudest.toscana.it/notizie/emergenza-ucraina-rilascio-ai-cittadini-ucraini-del-codice-stp-per-i-servizi-essenziali-e-urgenti>

## **Family desk – Comune di Siena:**

Information point prepared by the Municipality of Siena, in via Casato di sotto 23, ground floor, with the following opening hours: (preferably by appointment at 0577292353):

- Monday, Wednesday and Friday from 9:00 to 13:00;
- Tuesday and Thursday from 15:00 to 18:00.

On Mondays, Wednesdays and Fridays, from 10:00 to 11:00, a Ukrainian-speaking interpreter will be present for any translation needs.

## **Proximity helpdesk IN.TE.SE. Project - Prefecture:**

Information and guidance services dedicated to citizens of third countries present in Siena territory. Tel: 3201417765

From Monday to Friday from 9:00 to 13:00 - Via P. Mascagni n.40, Siena.

## **Contacts:**

### **Società della Salute Senese – Social Secretariat**

Mail: [segretariatosociale@sdssenese.it](mailto:segretariatosociale@sdssenese.it) - [info@sdssenese.it](mailto:info@sdssenese.it)

Sito internet: <http://www.sds-senese.it/index.php/segretariato-sociale>

### **Comune di Siena – Obiettivo Famiglia**

Mail: [sportellofamiglia@comune.siena.it](mailto:sportellofamiglia@comune.siena.it)

Sito internet: <https://www.sienafamiglia.it/emergenza-ucraina/>

### **ASL-TSE – Anagrafe sanitaria Zona Senese**

Mail: [anagrafe.senese@uslsudest.toscana.it](mailto:anagrafe.senese@uslsudest.toscana.it)

Sito Internet: <https://www.uslsudest.toscana.it/notizie/emergenza-ucraina-rilascio-ai-cittadini-ucraini-del-codice-stp-per-i-servizi-essenziali-e-urgenti>

### **Prefettura di Siena**

Mail: [prefettura.siena@interno.it](mailto:prefettura.siena@interno.it)

Sito internet: [http://www.prefettura.it/siena/contenuti/Emergenza\\_ucraina-13368751.htm](http://www.prefettura.it/siena/contenuti/Emergenza_ucraina-13368751.htm)

### **Regione Toscana**

Sito internet: <https://www.regione.toscana.it/-/la-toscana-per-l-emergenza-in-ucraina>

### **Dipartimento della Protezione Civile:**

Sito internet: <https://www.protezionecivile.gov.it/it/notizia/online-una-scheda-con-le-informazioni-utili-i-cittadini-ucraini-arrivo-italia>